

Text Giving FAQ

How do I sign up for Text Giving?

Visit <http://www.gracea2.org/give/text-giving/>

What is the phone number for text giving?

Text your egiving message to 41411.

What is the format of an egiving text?

egive <amount> <optional fund code>

Examples:

egive 25 (makes a \$25 gift to the General Fund)

egive 50 4505 (makes a \$50 to the Benevolent Fund)

Is the “egive” text case specific?

Your egiving text is not case specific, but “egive” should have no spaces.

Is a text donation recurring or one time?

Text donations are one time donations and are not placed on a recurring schedule. If you would like to set up a recurring schedule for your online donations you can do so through your e-giving online donation profile.

Can I designate which fund I would like my text donation to go to?

Yes, you can donate to a specific fund. To find out the list of funds, and their respective codes, text “egive funds” to 41411. Some current available funds are:

Code Fund

4505 Benevolent Fund

4575 Grace Initiative

4535 Youth Missions Trips

To give to a specific fund, text EGIVE, space, <amount>, space, <Fund Code>.

For example,

egive 25 4505

will give a \$25 donation to the Benevolent Fund.

How do I track my text donations?

Text donations will be included in your e-giving donations and are easily accessible on your e-giving member profile page under "View Donation History." Your text donations will also be included on the annual statement of giving you receive from Grace Bible church.

Can Text Giving be used on any device?

You can donate via text on any mobile device that has texting enabled. If you are using a device such as an iPad, you can donate via text if you have enabled the cell phone number tied to that specific device. You can enable only one cell phone number per e-giving account.

Is my text donation charged to my phone?

Your text donation will be deducted from the specific account you have set up in your e-giving member profile for text donations and is not charged to your cell phone. Regular texting rates, if any, do apply.

Is Text Giving accessible with any cell carrier?

Yes, you can donate via Text Give with any cell phone carrier.

Whom do I contact with any questions regarding Text Giving?

You may contact e-Giving's Customer Support at 877-771-3336 or support@ncsservices.org.

OR

Contact the GBC office at 734-663-0589 or gbc@gracea2.org.